

BUDGET AND PERFORMANCE PANEL

Work Programme Report 27th November 2007

Report of Head of Democratic Services

PURPOSE OF REPORT

To update Members with regard to the Work Programme.

This report is public

RECOMMENDATIONS

- (1) That Members consider the request for a report detailing a six month review on the usage and cost efficiency of the new Customer Services facilities and whether this should be added to the work programme.**
- (2) That Members note that a report on car park pricing against the cost of enforcement and the possibility of adding barriers to car parks will be available for consideration at the Budget and Performance Panel's meeting on 26th February 2008.**
- (3) That Members note that a report on recharging and in-house costs between Council Services will be available for consideration at the Budget and Performance Panel's meeting on 26th February 2008.**

1.0 Introduction

1.1 Request for item to be added to the Work Programme – Customer Service Centres

A request has been made for the Budget and Performance Panel to consider adding a six month review of the Council's Customer Service centres to the Work Programme in light of the perceived low level of use of the Morecambe Town Hall facility.

The request from Members has indicated that the Panel would like to be given details of the footfall at each facility and the measures taken by Managers to increase the usage if it is perceived to be underused. It is requested that a cost breakdown be

given for the whole life and running costs of the centres compared to the investment made so that the Panel can gauge the value for money achieved through the developments.

Members are asked to consider whether it would be useful to request a report on this and add it to the Work Programme.

1.2 **Referral from Overview and Scrutiny Committee – Parking Strategy**

At its meeting on 5th September 2007, in response to a referral from Cabinet with regard to the Parking Strategy, the Overview and Scrutiny Committee agreed to review the Parking Strategy in six months. However it was noted that there were one or two issues which warranted more immediate consideration, one of which has been referred to the Panel. This relates to the issue of pricing of car parks and the possibility of installing barriers.

Overview and Scrutiny Committee recommended that the Panel consider the issue of pricing of car parks and the possibility of installing barriers and question the cost of charges against the cost of enforcement and at the last meeting the Panel agreed to add this to their Work Programme.

The Panel are requested to note that the report relating to these matters will be available for their consideration at the meeting on 26th February 2008.

1.3 **Recharging and In-House costs**

At its last meeting the Panel agreed to request a report from City Contract (Direct) Services and Information Services justifying the costs the two services charge other internal Council Services. This item has been added to the Work programme and a report will be presented to the Panel at its meeting on 26th February 2008.

Members are requested to note the report relating to these matters will be available at that meeting on 26th February 2008.

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| BACKGROUND PAPERS | Contact Officer: Jon Stark Telephone: 01524 582132 E-mail: jstark@lancaster.gov.uk Ref: |
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